

Letter of Recommendation for Alexis Abruzzo

Written by Elizabeth Windsor, PT, DPT

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To whom it may concern,

While employed with Alexis she always showed an inspiring ability to balance her personal life and work demands, all while also furthering her professional goals. In our time at Synergy Physical Therapy she worked at all different levels of the company and no matter the position showed a dedication to improving herself for the job at hand. While she performed well in all roles, she demonstrated a notable passion for operations management. She consistently displayed strong skills in team communication both verbal and written, project management, and conflict resolution all while operating in a busy and dynamic work environment. Alexis genuinely desires to promote the success of not only the project she is working on but also create a positive experience for all involved.

Our working relationship provided me the unique opportunity to observe Alexis' interactions with individuals at all levels of the company in a variety of situations. Regardless of the audience or level of importance of the tasks at hand, she approached her job with a professionalism and dedication of the highest quality. She was respectful, organized, and genuinely empathetic during HR tasks. She worked closely with the owners and acted as a liaison to all levels of the company. In those interactions, I was always impressed with her ability to humbly receive criticism or differing opinions and use that for growth as an employee.

As part of the management team Alexis was able to manage a variety of demands concurrently in a timely manner. Her position required her to be responsible for direct staff management, HR tasks, website maintenance, team communication, IT tasks, marketing, meetings with patients, and assistance to the administrative team for patient services as needed. She is particularly skilled in data management and would take the lead in analysis of clinical statistics, referral trends, front office efficiency, and financials. Alexis utilized spreadsheets to keep the management team data organized and provide regular updates on the clinic's performance. She would frequently implement new analysis strategies to monitor and provide feedback for the constantly changing environment.

I believe Alexis would be a fantastic addition to any team. If you work with Alexis you will be gaining a team member who is skilled in project management and completes tasks in a timely manner, but most importantly, gives her all to better the lives of those around her.

Elizabeth Windsor, PT, DPT